

SECTION 3: ACCOUNT INFORMATION

You, or the funder of your treatment, will need to pay the following fees:

- Service fee – each day of treatment will be listed separately on your account; and
- Prostheses fee – for items such as infusion devices

If you have private health insurance, we will submit a private hospital claim form on your behalf. As we are a *no-gap* provider, you should not have any out-of-pocket costs for your home visit.

If your treatment is funded by a pharmaceutical company, state health service, or another organisation, we will send the invoice directly to them.

Separate from your View Health - chemo@home account, you may receive invoices from one or more of the following:

- Pharmacy;
- Doctor;
- Allied health, e.g. Physiotherapy;
- Radiology; and
- Pathology.

Some health providers may reduce their fees for certain groups of patients, such as people receiving cancer treatment. You can discuss this with any other providers you see.

We recommend speaking with your private health insurance fund before starting treatment so you understand your entitlements and any out-of-pocket costs. In some cases, other funding options may be available, which your doctor or View Health - chemo@home can discuss with you.

ANY QUESTIONS ABOUT YOUR ACCOUNT

Our team are happy to assist with any questions you may have about charges, benefits or payments. Please feel free to contact them during office hours.

